

NEWFOUNDLAND AND LABRADOR
BOARD OF COMMISSIONERS OF PUBLIC UTILITIES

AN ORDER OF THE BOARD

NO. A.I. 11 (2019)

1 **IN THE MATTER OF** the *Automobile*
2 *Insurance Act*, RSNL 1990, c. A-22, (the
3 “*Act*”), as amended and regulations
4 thereunder; and
5

6 **IN THE MATTER OF** an application by
7 Co-operators General Insurance Company
8 for approval to implement a revised rating
9 program for its Private Passenger
10 Automobiles class of business.
11

12
13 **WHEREAS** on June 19, 2019 Co-operators General Insurance Company (“Co-operators”)
14 applied to the Board for approval of a revised rating program for its Private Passenger
15 Automobiles class of business; and
16

17 **WHEREAS** the revised rating program proposes rates that are higher than those currently
18 approved by the Board for certain coverages; and
19

20 **WHEREAS** on July 23, 2019 the Board’s actuarial consultants, Oliver Wyman Limited (“Oliver
21 Wyman”), filed a report (“Oliver Wyman Report”) of findings with the Board which identified
22 key areas of the filing for the Board’s consideration; and
23

24 **WHEREAS** on July 25, 2019 the Oliver Wyman Report was forwarded to Co-operators for
25 comment; and
26

27 **WHEREAS** on July 31, 2019 Co-operators filed commentary in relation to the Oliver Wyman
28 Report; and
29

30 **WHEREAS** the Board finds that Co-operators failed to justify its proposals related to the
31 expense provision; and
32

33 **WHEREAS** Co-operators may file a revised rate proposal for its Private Passenger Automobiles
34 class of business reflecting the findings of the Board as set out in the Reasons for Decision to be
35 issued separately.

1 **IT IS THEREFORE ORDERED THAT:**

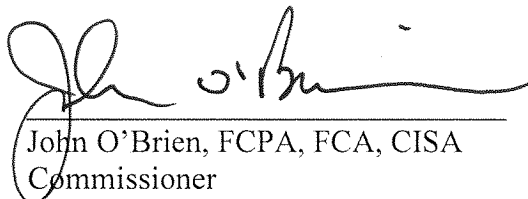
2
3
4
5
6

1. The application is denied.
2. Co-operators General Insurance Company will be required to pay the costs of the Board associated with this filing, including the costs of the actuarial review.

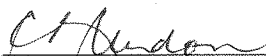
DATED at St. John's, Newfoundland and Labrador, this 10th day of September, 2019.



Darlene Whalen, P.Eng., FEC
Chair and Chief Executive Officer



John O'Brien, FCPA, FCA, CISA
Commissioner



Cheryl Blundon
Board Secretary